

PATIENT SAFETY DURING COVID-19

Our center is a controlled space, staffed by providers who understand and have experience in managing infection and disease. Especially in the surgical arena, providing exceptional infection control precautions is simply a daily way of life at our center.

BEFORE YOUR PROCEDURE:

You will have to answer a COVID-19 questionnaire. You will need a responsible adult to drive you to your procedure and home. We will need to know the name and cell phone number for your driver, and they will need to remain on the property until your procedure is complete.

WHEN YOU ARRIVE:

- Have your driver wait in the car. Please have all your documentation ready to hand over immediately upon check in.
- If your driver needs to accompany you, they must undergo the same health screening you will be subject to and follow all applicable center safety measures.

AFTER YOUR PROCEDURE:

- We will call your driver to advise them when we are ready to discharge you.
- We will bring you to the front door to meet your driver.
- You will receive post op calls 1 day after your procedure as well as on day 7 and day 14 after procedure.

SAFETY GUIDELINES DURING THIS TIME:

- We follow the recommendations of the Center for Disease Control and Prevention (CDC) as well as the World Health Organization.
- All medical and office staff will wear masks during any interaction. Our medical staff is provided with Personal Protective Equipment (PPE), including, but not limited to, gowns, aprons and gloves, to keep them and our patients safe.
- We are maintaining safe distance protocols whenever possible. This includes limiting the number of people in our center at any given time and spacing our chairs so they are to least six feet apart in the waiting room.

HOW WE CLEAN OUR CENTER TO KEEP YOU SAFE:

- We follow all state and national recommendations to keep our center clean and safe.
- We have increased our already stringent cleaning protocols. Only EPA-registered cleaning products are used, and waiting areas are cleaned at least twice a day. This includes high touch surfaces such as doorknobs, tabletops, countertops, handles, sinks and faucets. Hand sanitizer will be available near the front desk.
- We clean every procedure room both before and after every patient. In addition, we clean all of our public areas on a regular schedule.